**Ko Sedibeng Designs**

**Slogan**

**You have to much Jewellery said, No-One**

**Free delivery of order above R 400**

**Our Mission**

At Ko Sedibeng we strive to elevate personal expression through unique handcrafted items that tell a story. Our vision is to commit to quality craftsmanship, innovative designs, and cost-effective pieces. Our goal is to create a brand that encourages individuality, celebrates diverse occasions, and becomes a cherished part of our customers' lives.

**Who We Are**

I'm Sedibeng, the creative force and owner of Ko Sedibeng Designs. Our journey officially began in 2022, and we proudly call Sebokeng in the scenic Vaal area, Johannesburg, our home. My fascination with unique earrings and accessories has always led me to market stalls and street shops, seeking one-of-a-kind pieces. When one of my treasured earrings broke, I decided to get crafty. I took its findings and combined them with vibrant beads to create a new earring. That's when the spark for my brand ignited.

Crafting earrings soon became more than a hobby; it became a therapeutic passion. From this humble beginning, we've evolved to offer not just earrings but also bracelets, catering to both male and female customers. Our bracelets stand out with personalized charms that add a unique touch. As we look to the future, our vision extends beyond accessories. We aspire to venture into clothing and handbags, expanding our brand's horizons. The journey is just beginning, and we're excited about the growth and possibilities ahead.

Why Us?

**Passion For Art**

The brand is constantly evolving and adding new designs. This ensures that you have access to fresh, innovative styles that keep up with current trends.

**Unique Designs**

We offers handcrafted jewellery and accessories that are one-of-a-kind. Each piece is a work of art, showcasing creativity and individuality.

**Customization**

We offers customization, allowing you to have pieces tailored to your preferences. This means you can have jewellery that's uniquely yours.

Statement :

**Ko Sedibeng Designs**

Our Ko Sedibeng earrings are the epitome of uniqueness and innovation. Our mission was clear: to craft stunning yet simple pieces that effortlessly complement the everyday style of any girl.

Testimonials

I wanted a unique piece for my cousins traditional wedding, and Ko Sedibeng Designs delivered beyond my expectations. They made custom made earrings with the same patterned material as my dress for this wedding. The attention to detail and the quality of materials truly make Ko Sedibeng Designs stand out. A heartfelt thank you for making her special day even more memorable.

* **Hlogi**

I have been a returning customer for some time, and the jewellery from Ko Sedibeng Designs never fails to amaze me. I receive endless compliments on my earrings and necklace, and I couldn't be happier with my purchases. Thank you for creating these timeless pieces!"

* **Khetiwe**

Thank you for bringing such beauty and creativity into the world of jewellery. I look forward to adding more piece from your collection.

* **Lerato**

**Website Footers**

**[Ko Sedibeng Designs](https://kosedibeng.co.za/)**

Discover accessories for every occasion, including custom-made pieces that embody innovation and creativity. We're passionate about bringing unique and stylish options to your wardrobe.

Contact details

sales@kosedibeng.co.za

0789395468

Social Media links

<https://www.facebook.com/KoSedibeng/>

[https://www.instagram.com/ko\_sedibeng/#](https://www.instagram.com/ko_sedibeng/)

Shipping

Can it appear as a drop down line this:

https://www.pichulik.com/products/pisces-earrings?variant=40505121701955&currency=ZAR&utm\_medium=product\_sync&utm\_source=google&utm\_content=sag\_organic&utm\_campaign=sag\_organic&gad\_source=1&gclid=CjwKCAiAloavBhBOEiwAbtAJO7QlTcckgwvFUU8degWGRlSZ\_e62QVpvc0dSNOeCoGONgb8wM6Wd5hoC2UYQAvD\_BwE



Shipping and Delivery Policy

1. Order Processing:

Orders are processed within 1-2 business days of receipt, excluding weekends and holidays.

Customized or made-to-order items may require additional processing time, as specified in the product description.

2. Shipping Methods:

We offer standard and expedited shipping options.

Express shipping typically takes 3-5 business days – via Paxi – R 59,95

Standard shipping typically takes 7-9 business days – via Paxi R 99,95

3. Shipping Charges:

Shipping charges are calculated at checkout based on your delivery address and selected shipping method.

Orders above a certain value may qualify for free standard shipping, as specified on our website.

4. International Shipping:

We currently offer international shipping to select countries.

International shipping fees and delivery times vary based on the destination.

5. Tracking Information:

Once your order is shipped, you will receive an sms with tracking information.

Track your order in real-time to stay informed about its delivery status.

6. Delivery Address:

Ensure accurate and complete delivery information during checkout to avoid delays.

We are not responsible for undeliverable packages due to incorrect addresses provided by the customer.

8. Delivery Issues:

In the rare event of a lost or delayed package, contact our customer support for assistance.

Damaged or defective items must be reported within 48 hours of delivery.

9. Shipping Holidays:

No shipments are processed on major holidays. Orders placed during these times will be processed on the next business day.

10. Shipping Partners:

We partner with reliable carriers such as Paxi to ensure the secure and timely delivery of your orders.

Please note that the ongoing pandemic may impact shipping times. We appreciate your understanding and patience.

**Earrings Exchange and Return Policy**

*Last Updated: [01 March 2024]*

**Non-Eligible Items:**

* Customized jewellery, except for defects or errors on our part, are not eligible for exchange/return.

**Exchange Process:**

* Contact us for approval and provide your order number and exchange details.
* Ship the original jewellery back to us (return shipping at your expense).
* Upon receiving the return, we will process the exchange and ship the new item.

**Return Process:**

* For a refund, contact us with your order number and reason for return.
* Ship the jewellery back to us (return shipping at your expense).
* After inspection, we will process the refund to your original payment method.

**Defective or Incorrect Items:**

* Contact us within 48 hours for defective or incorrect items.
* Provide photos, and we will arrange for a replacement or refund.

**Shipping Address:** to be provided

**Refund Processing Time:**

* Refunds will be processed within [number of days].

**Contact Information:**

* For inquiries, contact customer\_support@email.com or [phone number].

*Note: Policy subject to change; check periodically for updates.*